



HEALTH AND SAFETY RISK ASSESSMENT INFORMATION

Our Commitment

Village Roadshow Theme Parks (Sea World, Movie World, Wet'n'Wild, Australian Outback Spectacular, Paradise Country, Sea World Resort & Water Park) are committed to ensuring a safe environment for all persons, where they can enjoy the entertaining and educational facilities of world-class theme parks.

Specifically, Village Roadshow Theme Parks will:

- Minimise hazards within the workplace in order to prevent accidents from occurring
- Set responsible standards of safety for all persons to follow at all times
- Develop safety awareness throughout the company

All employees have received information and training in accordance with the Village Roadshow Theme Parks Occupational Health and Safety and Environmental Plan, which fulfils all legislative requirements of the Workplace Health and Safety Act and Regulations and the Environmental Protection Act.

All rides, activities, facilities and work practices are subject to a process of hazard identification and risk management. However, educational and school tour visitors also have an obligation to avoid injury to them and others while at the Village Roadshow Theme Parks.

Please work with us to create a positive and safe experience at Village Roadshow Theme Parks.

Your Obligation

As a visitor and guest, educational and school tour visitors must:

- Obey all safety instructions given by their guide
- Follow all safety signage
- Not engage in any unsafe or unauthorised activities that might endanger the health and safety of themselves, any other person or any animal at Village Roadshow Theme Parks, including "horseplay" and other reckless behaviour
- Not deliberately damage, disable or deface any equipment, signage or device

VILLAGE ROADSHOW THEME PARKS HEALTH AND SAFETY RISK ASSESSMENT INFORMATION Cont.

Task/Topic/ Issue	Description of Potential Hazard	Assessed Risk	Current Control Measures	Responsibilities of Arriving Group	Contact
Travelling to Theme Parks	Motor vehicle incident	Minor to serious	Ensure students are seated and/or seat belted.	Ensure children stay in well-supervised groups and respond to all important commands.	Teacher in Charge
Travelling to Theme Parks	Travel Sickness	Minor	Have sick bags, water and wet ones.	Determine in advance any known travel sickness students	Teacher in Charge
Negotiating car park	Children being hit by other vehicles	Medium	Well-signed car park under casual security surveillance.	Ensure children stay in well-supervised groups and respond to all important commands. Please ensure your group utilise provide pedestrian crossings.	Park Security
Sunburn/ heat stress	Sunburn and/or heat stress due to over exposure to sun and heat	Medium to high	Air-conditioned buildings – first aid facilities – water stations* – sunscreen and hats can be purchased.	Apply sunscreen liberally before entering the park and throughout the day. Ensure each person has own water and hat/shirt/sunglasses. Stay hydrated with water – we have bubblers/drinking fountains* in park.	Park Nurse/First Aid
General illness/ allergies	Various factors influencing illness/nausea/allergic reaction	Low	First aid room with full-time nursing staff – first aid staff.	Ensure all relevant information is received from parents and recorded in a register.	Park Nurse
Emergencies	Various emergency situations	Low	Staff will handle all major emergencies.	Ensure that during any emergency or unusual activity – group leaders keep the group together. Leave your mobile phone number with us so we can contact you while in the park if necessary.	Park Supervisor
Abduction	Child being taken by stranger	Low	All Village Roadshow Theme Parks are under security surveillance, with trained security staff and procedures.	Prior to excursion – run drills with children to educate on stranger danger and dealing with abduction.	Park Security

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Task/Topic/ Issue	Description of Potential Hazard	Assessed Risk	Current Control Measures	Responsibilities of Arriving Group	Contact
Lost child	Child separated from group	Medium	Staff procedures for identifying and dealing with missing children.	Designate a place as a meeting point if group/individual gets separated. Give each child some form of ID with group leader contact details. Consider implementing 'buddy' system with children. Before you enter the parks, advise your students of the time and place they need to meet before departure. Have a visible way of identifying your students (eg. a distinctive zinc mark on their faces/arms, hats of a certain colour, masking tape with child or facility identification written in water-proof pen. Roll call prior to departure to avoid student remaining behind.	Park Security, Park Supervisor, Guest Services Teacher in Charge
Bad weather	Slipping while hurrying or traversing wet surfaces	Low	Good drainage on park roads and footpaths.	Ensure all children wear closed footwear. Enforce 'no running in the wet' rule.	Park Nurse
Electrical Storm/Rainfall	Ride Closure	Medium	Certain attractions/rides are closed during rain and electrical activity.	Please make students aware some rides close in inclement weather.	Operations Supervisor
Various injuries	Various random injuries due to falling, splinters, cuts etc	Low	All parks have safety officers who monitor injury trends to minimise hazards.	Group leaders to carry basic first aid supplies, and know location of first aid in park. No glassware is permitted in any of the parks. Do not run in the parks.	Park Nurse
Activity in water	Drowning in pools/water areas	High	Highly trained Lifeguards and video surveillance supervise all water areas.	Assess individual water skills and monitor high-risk children.	Operations Supervisor

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Task/Topic/ Issue	Description of Potential Hazard	Assessed Risk	Current Control Measures	Responsibilities of Arriving Group	Contact
Injury on rides	Possible injury due to rough rides	Medium	All rides have safety signage – and are supervised by trained staff.	Group leaders to read all park signage and make themselves aware of park rules. Take note of the ride restrictions regarding height and medical conditions. Eyewear (including goggles) is not permitted on some rides. Follow the instructions given by Ride Attendants or Life Guards.	Park Supervisor
Animal Interactions	Animal Bite / drowning	Low	Secured fencing supervised programs	Only touch animals at the direction of a Village Roadshow Theme Parks employee.	Animal Adventures Supervisor, Assistant Manager - Animals
Access to non-guest areas	Children going through staff only doors and accessing machinery or staff facilities	Low	Staff exits from park to backstage areas are all well marked –hazardous areas are locked.	Enforce all 'group' procedures are followed, and children understand importance of staying with group. Arrange small groups, buddies or adult supervisors to accompany students during their entire visit to the park. Do not enter unauthorised areas.	Park Security
Entry to park	Possible lost child or injury	Very Low	Security and main gate staff at front gate.	On approaching the entry gate, students should form a single line and enter the turnstiles one person at a time. Teachers/adult supervisors should be placed at the front, middle and end of the line of students as they enter the park.	Front Gate Supervisor

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Work placement activities in various departments of resort	Accident through trips, lifting, cuts, burns	Medium to high	Workplace supervisor and teacher supervision of student activities. Safety officers who monitor injury trends to minimise hazards	Ensure students are aware of possible workplace health and safety accidents. Students wearing appropriate footwear	SIG/Teacher
Environmental Dangers	Insect bites	Medium	Pest Control measures, supervised activities	Ensure students follow the instructions of supervisors	First-aid
Chemicals Poisoning	Poisoning, blindness, burns	Low	Workplace supervisors trained in use of chemicals. Chemicals have health & safety checklist attached to them	Ensuring students are aware of dangers of chemicals. Finding out about any allergies in relation to chemicals prior to coming	First-aid
Food allergies	Nausea/allergic reaction	Medium	Trained first aid staff	Ensure all relevant information is received from parents about illness'/allergies	Team Development First-aid
Activities in Resort facilities	Drowning pools/spa burns, heat exhaustion in sauna	Low	Security monitoring areas	Access individual water skills and monitor Monitor students in sauna	Security First-aid
Interaction with other guests	Assault	Medium	Security surveillance of resort, security monitoring, students made aware of procedures	Supervision of students while on free time	Security Team Development/Teacher
Leaving resort facilities unsupervised	Abduction, assault, drowning, lost	Low	Security surveillance of resort, security monitoring, students made aware of procedures	Supervision of students while on free time	Security Team Development
Accessing Alcohol	Drunkenness, accidents	Low	Mini-Bar removed from rooms, security surveillance	Supervision of students, checking mini-bars	Security
Manual Handling	Musculoskeletal injury/Soft tissue injury	Medium	Manual Handling, Online training, Toolbox talks, Procedures, Warm-up/Stretches	Supervision of students/ Students to complete all mandatory training	Park Nurse / First-aid